

## **Kingsway Children’s Centre OfSTED Action Plan**

### **This action plan is an addendum to the Kingsway Children Centre Service Delivery Plan addressing the key recommendations of the OfSTED report**

#### **Recommendations for further improvement**

- Review use of resources in relation to the centre environment with particular focus on creating a welcoming reception area for users and the wider community.
- Review and implement strategies to engage the wider community and to assess and analyse their needs.
- Implement a rigorous and effective self-evaluation process which incorporates the regular and rigorous use and analysis of information and data.

Recommendation	Actions	Who	Resources	When	Success Criteria
<ul style="list-style-type: none"> <li>• Review use of resources in relation to the centre environment with particular focus on creating a welcoming reception area for users and the wider community.</li> </ul>	<ul style="list-style-type: none"> <li>• Meet with Property services and other building users to look at the relocation of the Children’s Centre into the vacant Connexions and Youth Service Space</li> <li>• Establish costings to include the</li> </ul>	ES/Property Services/Building Manager	Costings to be established	19/11/10  19/11/10	Children’s Centre is relocated into a coherent space with it’s own reception area preferably accessible directly from outside the building

	<p>establishment of a dedicated Children's Centre reception area</p> <ul style="list-style-type: none"> <li>Plan and implement building/decorative work</li> </ul>	ES/Property Services/Building Manager		31/03/11	
<ul style="list-style-type: none"> <li>Review and implement strategies to engage the wider community and to assess and analyse their needs.</li> </ul>	<ul style="list-style-type: none"> <li>Establish a Children's Centre reach area statistical profile</li> <li>Use the reach area profile to establish which groups /geographical areas are under represented in Children Centre registration and access</li> <li>Use this data to plan children centre services and outreach/satellite delivery</li> </ul>	<p>JP/ET/ /PR/NmS</p> <p>ES</p> <p>ES</p>	Staff Time Research and intelligence/ Service Improvement	<p>30/11/10</p> <p>30/11/10</p> <p>30/11/10</p>	A full reach area profile is available and being used to plan services and set reach area targets.
<ul style="list-style-type: none"> <li>Implement a rigorous and effective self-evaluation process which incorporates</li> </ul>	<ul style="list-style-type: none"> <li>Children Centre reach areas need to be redrawn to be co terminus</li> </ul>	ET/JP/NMcS	Staff Time Administration Centre of Excellence/	5/11/10	Children Centre delivery plans are underpinned by reach area data. This data is informing the priorities in the

<p>the regular and rigorous use and analysis of information and data.</p>	<p>with wards in order to allow the use of ward level data</p> <ul style="list-style-type: none"> <li>• Establish a Children's Centre reach area statistical profile</li> <li>• Embed and quality assure the processing of Children's Centre data by the resources centre of excellence</li> <li>• Establish a children centre data set that is regularly updated by the service improvement team</li> <li>• Establish a Children Centre Performance Management framework</li> </ul>	<p>JP/ET/ /PR/NmS</p> <p>ET/JP/JK</p> <p>ET/JP/PR</p> <p>ET/JP/HC</p>	<p>Service Improvement/ Performance and Improvement</p>	<p>30/11/10</p> <p>30/11/10</p> <p>30/11/10</p> <p>31/12/10</p>	<p>plans and area translated into reach area deliverable targets. Movement towards these targets is reviewed via a performance management system that supports regular review.</p>
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